

STRATEGIC PLAN — FY 2024 – 2028

MISSION

To improve economy, efficiency, and effectiveness and to detect and deter fraud, waste, abuse, and mismanagement.

VISION

To conduct meaningful and independent oversight resulting in improvements to Library programs and operations.

VALUES

Independence

We exercise our professional judgment without undue influence from Congress, the Library, or the public.

Objectivity

We base our findings and recommendations on unbiased, reliable, and verifiable evidence.

Integrity

Our work is fair, balanced, and credible following ethical and professional standards.

Innovation

We strive to implement the latest methodologies and technology to achieve our mission.



GOALS AND OBJECTIVES

Improve economy, efficiency, and effectiveness

- ❖ Number of audits, inspections and evaluations conducted
- ❖ Percentage of audits, inspections, and evaluations conducted over high-risk operations
- ❖ Total amount of questioned costs and funds put to better use
- ❖ Implementation of business process improvements within the OIG

Detect and deter fraud, waste, abuse, and mismanagement

- ❖ Number of investigative cases closed that resulted in a criminal, civil, administrative action or monetary outcome, including cases accepted for prosecution
- ❖ Number of briefings on integrity and fraud deterrence to Library audiences
- ❖ Number of proactive reviews initiated annually of programs most susceptible to fraud and misconduct
- ❖ Execution of the OIG budget in alignment with strategic plan

Provide timely findings, recommendations, and investigative results to stakeholders

- ❖ Percentage of audits, inspections, and evaluations completed within estimated timeframe
- ❖ Determinations are made on “requests to close” in a timely manner
- ❖ Process hotlines within timeframe prescribed in OIG policy
- ❖ Timely completion and transmission of referrals for administrative action
- ❖ Complete and deliver Oversight Activities Report to stakeholders in advance of meetings
- ❖ Outreach and engagement to audiences outside of the Library
- ❖ Provide Semiannual Reports to the Library on time

Cultivate and maintain a high trust, high performance culture

- ❖ Obtain “pass” on peer reviews with comments and conduct quality assurance activities
- ❖ Completion of all required training
- ❖ Conduct activities to further professional development and employee engagement
- ❖ Continuously update the OIG policy manual